SERVICE HOTLINE

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Johannesburg

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28 September 2016

UPDATE ON PROBLEMS WITH THE INDICES END OF DAY DATA PRODUCTS ON 27 SEPTEMBER 2016

The JSE experienced technical difficulties with the production routines on the evenings 26 and 27 September 2016, the production of the Core Indices (I.ZIP), Specialised Indices (SI.ZIP) files was delayed.

The technical difficulties were isolated incidents and not related to the implementation of ITaC.

Our technical teams are investigating the root cause of the problems and measures to mitigate these specific types of problems from happening.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

Market / Service: JSE End of Day Indices Data Service

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za

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